

System Transformation Update

December 1, 2009



**Infant & Toddler
Connection of Virginia**

A NOTE ABOUT THIS UPDATE:

This Update is prepared by the Infant & Toddler Connection of Virginia State Team at DBHDS and reviewed for accuracy and thoroughness by our partners at DMAS and VDH.

IMPLEMENTATION TASK FORCE:

- Notes from task force meetings are posted on the Infant & Toddler Connection of Virginia website at <http://www.infantva.org/ovw-Transformation.htm#TaskForce>.
- The next meeting of the Implementation Task Force will take place on December 7. The agenda will include updates on practitioner certifications, claims status, children enrolled, and billing training; and discussion of a mechanism for providing input for revisions to the Medicaid Early Intervention Manual, quality management reviews and additional training needs.
- The CoCoA Steering Committee recently solicited questions from all local system managers about the system transformation. These questions were compiled and submitted to the Part C Office on November 19. Written responses to these questions will be provided to all local system managers no later than January 15. The Part C Office is still considering the CoCoA Steering Committee's request for a statewide technical assistance call to share our responses to the questions. Please note that, as you continue implementing the new Part C practices and Medicaid reimbursement procedures, technical assistance consultants are available to answer emerging questions. If you have any suggested changes to or comments on the practices, manual or forms, please jot those down and keep them in a file until we request that feedback at the end of the first 6 months of implementation.

DATA SYSTEM:

- The technical design of ITOTS 1.8 is underway. This version will:
 - Reset password answers for EICERT users;
 - Add "Unknown" as a race/ethnicity and enforce that this value cannot be used after a child's eligibility is determined;
 - Enable de-selection of Yes or No for the "Was Child Evaluated" option;
 - Correct the Child Progress Report (Entry to Exit Comparison);
 - Create reports for children dually eligible for Medicaid/FAMIS and early intervention that have not been enrolled in VAMMIS,

- Certification Count by Discipline, Record Review Preparation and Practitioner Certification Audit;
 - Fix Child Evaluation page so that when the screen opens, mitigating circumstances is enabled when the IFSP is at least 45 days from the referral date; and
 - Modify the Practitioner Listing by Discipline report.
- The internal (DBHDS) ITOTS Expansion Project Team continues to meet twice a week to work on the ITOTS Expansion Project.
- The ITOTS Stakeholder group will meet on December 11 to review the work of the ITOTS Expansion Project Team and provide input on a number of questions identified by that team. The stakeholder group will meet monthly, at least during the initial phases of this project.

PRACTITIONER CERTIFICATION:

- **Notice to Certified Practitioners**
 - No later than December 31, 2009, please make sure that you have selected in the Agency Relationships section of the practitioner database each local lead agency with which you are affiliated.
 - Also, please make sure the database includes your current email address since the email addresses in the database will be used to send correspondence to you from DBHDS and DMAS.

MEDICAID EARLY INTERVENTION PROVIDERS:

- Ninety-six (96) Agencies/Independent Practitioners are enrolled as Medicaid Early Intervention Providers. DMAS will be posting the list of early intervention providers on their website listing the cities and counties where they provide services. Although they will be contacting the enrolled providers, DMAS is requesting that enrolled providers go ahead and email the list of cities and counties in which they provide services to Jeff Beard at jeff.beard@dbhds.virginia.gov.

ENROLLMENT OF CHILDREN IN THE MEDICAID EARLY INTERVENTION SYSTEM:

- Local Lead Agencies are responsible for assuring that children with Medicaid/FAMIS coverage are entered into the ITOTS system within 10 business days of the child's initial IFSP. **It is critical that this timeline be met.** The Part C Office has 5 business days beyond these 10 days to enroll the child in the Medicaid Early Intervention Program. Enrollment of children in the Medicaid Early Intervention Program is necessary in order for providers to be reimbursed. If the timeline requirements (entry of child in ITOTS within 10 business days of the IFSP) are met, Medicaid reimbursement is available to providers for services beginning with the assessment for service planning. If the timeline is not met, the start date for eligibility for Medicaid reimbursement begins the date of ITOTS entry (and services provided prior to that date are not reimbursable by Medicaid or Part C funds).

- Providers are responsible for confirming Medicaid Early Intervention eligibility of the children for whom they provide services. If they discover when checking eligibility status that a child does not have the early intervention benefit, the provider must contact the local system manager for that child and request that the child be entered in ITOTS. If after contacting the local system manager, the child is still not entered, the provider should contact Tamara Wilder at Tamara.Wilder@dbhds.virginia.gov with a copy to David Mills at david.mills@dbhds.virginia.gov

GOT QUESTIONS?

- For questions about certifications, contact Tamara Wilder at 804-786-0992 or tamara.wilder@dbhds.virginia.gov and copy David Mills at david.mills@dbhds.virginia.gov.
- For questions about claims, contact Brian Campbell at brian.campbell@dmas.virginia.gov with a copy to Jeff Beard at jeff.beard@dmas.virginia.gov.

EMERGENCY MEDICAID EI REGULATIONS:

- The emergency Medicaid EI regulations are on the Town Hall (<http://www.townhall.virginia.gov/L/ViewAction.cfm?actionid=3105>) for public comment until 12/23/09. Please encourage interested parties to comment on the regulations through the Town Hall. This is an opportunity for interested parties to suggest changes for the final regulations.

FAMILY SURVEY

- We have received the results of the 2009 statewide family survey. As you know, this survey provides the data we need to report in our Annual Performance Report (APR) on Indicator 4: Percent of families participating in Part C who report that early intervention services have helped the family –
 - Know their rights;
 - Effectively communicate their children’s needs; and
 - Help their children learn and develop.
- Thanks to your hard work at the local level and your commitment to family-centered service provision, this year’s family survey results show progress on all three parts of this Indicator, and Virginia met the state target for each part as well. The following table summarizes the data:

Indicator	Baseline	Actual Data 2008	Targets 2009	Actual Data 2009
a. Know their rights	65.8%	66.1%	66.9%	70.8%
b. Communicate children’s needs	61.9%	62.3%	62.7%	67.3%
c. Help their children develop and learn	77.6%	77.5%	78.6%	80.6%

- The full family survey report, as well as a less technical, summary version of the report, will be posted to our website by mid-January.

FUTURE SYSTEM TRANSFORMATION UPDATES:

- This will be the last System Transformation Update until March 1, 2010 when we will be nearing the end of the first 6 months of implementing the Medicaid Early Intervention Services Program and the new Practice Manual and forms. After March 1, there will be one more System Transformation Update, disseminated on a date to be determined. This final Update will be used to report on any state response to and changes based on local feedback received after the first 6 months of implementation.